

**Nottinghamshire Deaf Society (NDS)** is a registered charity that works with Deaf, Hard of Hearing and Deafened people of all ages across Nottingham, Nottinghamshire and the East Midlands Region.

Established 120 years ago, we actively promote the social inclusion of deaf people via a range of specialist services and advice.

NDS have been delivering the service since 2001, with our present worker in post since 2002. The Service is free, impartial and confidential and is trusted and respected by both clients and other stakeholders.



# welfare rights service



**For further information please contact:**

**Alison Ash**

**Nottinghamshire Deaf Society**

22 Forest Road West, Nottingham NG7 4EQ

Telephone: 18002 0115 988 7576

SMS: 0772 589 6481 Fax: 0115 942 3729

Email: [alison.ash@nottsdeaf.org.uk](mailto:alison.ash@nottsdeaf.org.uk)

Web: [www.nottsdeaf.org.uk](http://www.nottsdeaf.org.uk)

**Nottinghamshire Deaf Society**

ESTABLISHED 1890

CHARITY NO. 1040801

**Nottinghamshire Deaf Society**

ESTABLISHED 1890

CHARITY NO. 1040801



## Drop-In & Appointment Times

### Monday

Drop-In 9.30am - 11.30am  
Appointments 1pm - 3pm

### Tuesday

Appointments 10am - 12pm  
1pm - 3pm

### Wednesday

Appointments 10am - 12pm  
Drop-In 1pm - 3pm

## Support can be given with:

- Income Support
- Child Benefit
- Council Tax
- Child Tax Credit
- Working Tax Credit
- Job Seekers Allowance (JSA)
- Incapacity Benefit
- Housing Benefit
- Disability Living Allowance (DLA)
- Attendance Allowance (AA)
- Social Fund
- Welfare Advice
- Employment Support Allowance
- Employment support allowance
- Personal Independence payment

The service operates during normal office hours, Monday to Thursday, and uses both drop-in sessions and an appointments system.

The drop-in sessions are used primarily for initial meetings and small queries and are operated on a first come first served basis with a maximum of 8 people being seen in each session.

Appointment times are used for full consultations and more complex issues.

**Nottinghamshire Deaf Society (NDS)** provides a Welfare Rights Service which is accessible, responsive and appropriate to the needs of BSL users in the local community.

The aim is to ensure that deaf people are getting the right benefits and the right level of benefits they are entitled to.

The service is based at the Deaf Society on Forest Road West, however, home visits can be arranged at the discretion of the Welfare Rights Officer.