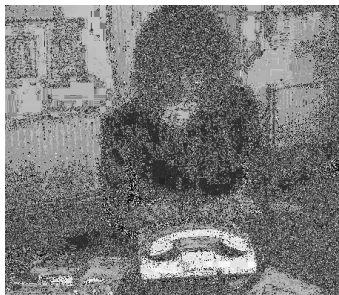


TEXT DIRECT (Typetalk)

Text Direct is a new service for Deaf people to call hearing people and for hearing people to call deaf people by direct dialling and with Typetalk automatically stepping in to the line to relay your call. You need *prefix** numbers to use this service.

All calls go through the relay operator, when you talk to the operator he/she will type over to the deaf person and voice back to the hearing person what the deaf person has said, or vice versa.



Deaf person

Typing

**For new hearing customers, there is no need to register. If you want to make a call to a Deaf person who has a textphone, just dial 18002 then their area code and telephone number.*

eg 18002 0115 9700516



Operator

Talking

For Deaf people to make a call to a hhhhthhh hhhthhh h hhh hhhthh hthh hh textphone, just dial 18001 then their area code and telephone number.

eg 18001 0115 9700516



Hearing Person