



**Nottinghamshire  
Deaf Society**

**For further information  
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**Welfare Rights  
Service**



**Booking/Enquiries:**

**0115-978-6984**

**[www.nottsdeaf.org.uk](http://www.nottsdeaf.org.uk)**

## **Welfare Rights Service**

The Welfare Rights Service was set up to enable access to welfare benefits and services for Deaf people in Nottinghamshire and the surrounding area in their first and preferred language - British Sign Language.

The aim of the service is to ensure that Deaf people are getting the right benefits and the right level of benefits they are entitled to.

The service, which is fully confidential and impartial, is based at the Deaf Society on Forest Road West, however, home visits can be arranged at the discretion of the Welfare Rights Officer.

Support can be given with:

- Income Support
- Child Benefit
- Council Tax
- Child Tax Credit
- Working Tax Credit
- Job Seekers Allowance
- Incapacity Benefit
- Housing Benefit
- Disability Living Allowance (DLA)
- Attendance Allowance (AA)
- Social Fund
- Welfare Advice
- Employment Support Allowance

The services operates during normal office hours Monday to Friday and is operated using both drop-in sessions and an appointments system.

The drop-in sessions are used primarily for initial meetings and small queries. With appointment times being used for full consultations and more complex issues.



### **Monday**

Appointments	10.00am - 12.00pm
Drop-In	1.00pm - 3.00pm

### **Tuesday**

Appointments	10.00am - 12.00pm
	1.00pm - 3.00pm

### **Wednesday**

Appointments	10.00am - 12.00pm
Drop-In	1.00pm - 3.00pm

Drop-in sessions are operated on a first come first service basis with a maximum of 8 people being seen in each session.