

## Five Golden Rules:

**1. Don't shout** - it distorts the shape of the mouth. Shouting at someone using a hearing aid can cause them great discomfort. Shouting also reduces the clarity of speech.

**2. Speak clearly** at a steady pace. Be prepared to use different words if you cannot be understood as some words are more difficult to lip-read, and that words with different meaning can sometimes look the same.

**3. Face the light** as your face will be in shadow if light is behind you.

**4. Be patient** if you are not understood and be prepared to write your message down. Don't get flustered or embarrassed, this only makes communication more difficult.

**5. Include the person who is Deaf** - explain what is happening and tell them what is happening and what you are talking about. Give them your full attention. Let them see what you are saying; don't eat, read or write while you are talking.



**Nottinghamshire  
Deaf Society**

**For further information  
please contact:**

Lisa Warnock  
Nottinghamshire Deaf Society  
22 Forest Road West  
Nottingham NG7 4EQ

Email: [lisa.warnock@nottsdeaf.org.uk](mailto:lisa.warnock@nottsdeaf.org.uk)

Telephone: 18002 0115 9887570

(via text direct)

Or: 0115 9700516

Fax: 0115 9423096

## Deaf Awareness Training



**How aware are you?**

**Booking/Enquiries:  
0115-970-0516  
[www.nottsdeaf.org.uk](http://www.nottsdeaf.org.uk)**

*Courses can be tailored to meet your needs - please call us to discuss further: 0115 970 0516*

**Course Aims:**

- \* To understand the varying types of Deafness.
- \* To appreciate that Deafness affects different people in different ways.
- \* To develop basic skills to facilitate clear communication with people who are Deaf.

**Course Objective**

- \* To enable all attendees to have an understanding of Deafness and basic skills to communicate with Deaf people.

**Course Presenter:**

The course is presented in British Sign Language by a Deaf Trainer/s and 'voiced over' by a Sign Language Interpreter/s.

**Number of Attendees:**

- \* 8 minimum
- \* 16 maximum



**Course Programmes:**

*Deaf Awareness - Level One:*

- \* Types of Deafness
- \* Deaf Culture
- \* Barriers to Communication
- \* Environmental Aids
- \* Role of an Interpreter

*Deaf Awareness - Level Two:*

- \* Medical & Social Model of Disability
- \* DDA & the implications for Deafness
- \* Solving problems of inclusion
- \* Area specific information
- \* BSL signs ie employment, health, social care, education

**Course Duration and Cost:**

*Half- Day (3 hours) Course*

- \* Includes Deaf Awareness - Level One Programme
- \* £250 + VAT

*Full-Day (6 hours) Course*

- \* Includes Deaf Awareness - Level One & Two Programmes
- \* £500 + VAT

Trainees on all courses will receive an Information Pack and Certificate of Attendance

Courses can be tailored to meet your organisations needs. Please contact to discuss this further.

**Venue**

The courses can take place at either your organisation or it could be here at the Nottinghamshire Deaf Society using our excellent training facilities which are situated in a vibrant community centre in a convenient location with a friendly, welcoming service.

